



## Quality Policy “The Policy Statement”

It is the policy of Pollution & Process Monitoring Ltd to deliver defect-free competitive products and services, on time to all customers by performing exactly to requirements. Our name must represent excellence to our customers, our vendors and ourselves.

### The objective of our quality system is to:-

- ❖ Provide a climate in which excellence is commonplace
- ❖ Demonstrate that our products can be relied upon by using established, repeatable methods of product testing and by using reliable suppliers
- ❖ Meet statutory and regulatory obligations
- ❖ Engage with all interested parties as necessary
- ❖ Listen to customer feedback by both unsolicited and direct contact methods
- ❖ Strive for continuous improvements in our products, performance and Quality Management System by regular reviews and target setting

PPM Operate a quality system based on the requirements of ISO 9001:2015 and has been audited by SIRA Certification Service.



Certificate number 115614

As part of the Environment Agency MCERTS certification process for our Protoc 300 TOC instrument SIRA carried out a full Manufacturing Audit of our documentation and procedures in March 2007 which is followed by annual audit checks. PPM is a member of the British Standards Institute

For and on behalf of Pollution & Process Monitoring Ltd

Alan G Apps  
QA Director